

Voice of the patient

OCTOBER-DECEMBER 2024

Couldn't have asked for better people.

The doctor always asked if we had questions and took time to answer them.

I think and feel the people here did a great job. Looking back I will miss this place. Thank you all for becoming more than a care team but part of an extended family.

As spouse, I was very grateful for two different calls from nursing staff. Staff here are top notch, thank you to all

She always came in with a big smile and always answered all my questions. She was very reassuring.

All therapies and nurses were good.

All staff went above and beyond and provided everything I needed.

The doctors were great. They explained what was happening so I could understand. I got a sense of genuine concern and caring about my health.

Couldn't walk or talk when I got here, and I can do more now.

They were very clear about what I needed to do and the expectations.

Care and safety of the staff

He is the best doctor I have ever met.

The entire rehab staff works very hard and are caring. This makes the program successful.

The therapists were very good at pushing me to do better, they made me believe I can do better and reach my goals.

All took time to talk and carefully plan.

I didn't want to come here but my kids insisted. That is the best thing that could've happened, and they made the right choice.

I appreciated how staff paid attention to my pain.

Great, would come back anytime.

Great job and always cheerful.

All the staff is kind, considerate, and makes a person feel important.

Have no complaints at all very happy with what they have done for my wife. MercyOne hospital has an excellent rehabilitation program because of the team they have.

Very professional, caring team.