MERCYONE

Know where to go
Primary, Urgent or Emergency Care

Primary Care

Prevention, diagnosis and treatment for conditions at any stage of life

MercyOne is urging people with COVID-19 symptoms to contact your provider office to assess any active symptoms over the phone or determine if a telehealth appointment is available for you.

Find a primary care provider at mercyone.org/find-a-doctor/

Urgent Care

Treatment for non-life threatening health concerns requiring urgent medical attention

Before going to an urgent care for COVID-related visits, contact your primary care provider.

Call 911
for medical emergencies

Emergency Care

Treatment for serious injury or severe illnesses that may require hospitalization

Before going to an emergency department for COVID-related visits, contact your primary care provider.

If you are experiencing only mild COVID-related symptoms, please do not visit the emergency department to be tested.

Testing for COVID-19

We are experiencing high patient volumes. Find COVID-19 testing near you.

MODERATE SYMPTOMS

If you feel sick with fever, cough or difficulty breathing, contact your health care provider. Don't have a provider? Find one near you. Many of our providers offer telehealth visits.

MILD OR NO SYMPTOMS

Order or pick up an at-home kit. If you test positive, let your primary care provider know so that they can discuss appropriate care and treatment options.