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Des Moines Laboratory Update

Date: May 27, 2022

Resolved: MercyOne Des Moines Laboratory Billing Technical Issues

A technical issue prohibiting charge posting through our online billing vendor was identified on May 23. The vendor has determined the root cause and has implemented steps to correct the problem. All charges that were incurred for Dates of Service between May 4 and May 23 are now posted. We apologize for any inconvenience this caused.