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## Des Moines Laboratory

Date: 05/18/2023

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### PSC Update:

We are experiencing a decrease in patient satisfaction due to patients presenting to our Patient Service Centers (PSC's) without orders. We are unable to perform collection procedures without orders due to compliance. When this occurs, patients are forced to wait until a call is made to have orders sent in. In order to provide the best experience for our patients, we are requesting your support in ensuring orders are placed and pushed through to Atlas prior to sending patients for blood work.

If you have any questions about submitting orders in Atlas, feel free to contact our Atlas team:

[pfatlas@mercydesmoines.org](mailto:pfatlas@mercydesmoines.org)

To contact our PSCs or to send faxes manually, contact us using the phone/fax numbers below:

**Des Moines Health Plaza:**

**T: 515-643-8924**

**F: 515-643-8239**

**Ankeny Health Plaza:**

**T: 515-643-7710**

**F: 515-643-8176**

**Clive Health Plaza:**

**T: 515-222-7500**

**F: 515-222-7510**

### HSV12IGM Update:

As a result of the 2021 CDC STI Guidelines and concurrent recommendations by other agencies, many laboratories have discontinued offering the HSV 1-2 IGM assay. IGM tests have low specificity and do not differentiate between HSV-1 and HSV-2 infections making IGM tests clinically insignificant in patient care.

Thank you for choosing MercyOne Des Moines Laboratory.

**Effective June 26<sup>th</sup> 2023, the test HSV12IGM (HSV 1 and 2 IgM Ab Reflex to Titer) will be discontinued. Please consider using alternate tests for assessment of HSV infection:**

**HSV IGG: Herpes Simplex Virus 1 and 2 IgM Antibody**

**HSV BF: Herpes Simplex Virus PCR Qual, Non-Blood**

**HSVPB: Herpes Simplex Virus (HSV), Molecular Detection PCR, Blood**

**Protein Electrophoresis and Immunofixation on Urines Update:**

**All protein electrophoresis and immunofixation on urines will be sent to Mayo for testing due to current staffing levels. If you have any questions, feel free to reach out to Jennifer Lehman, Core Laboratory Manager at (515) 247-4484.**

Thank you for choosing MercyOne Des Moines Laboratory.