

Patient Service Center Des Moines Laboratory

Your physician has requested laboratory testing. What now?

MercyOne has several locations for drawing blood or dropping off specimens for laboratory testing. You may choose the laboratory draw station that is most convenient for you.

To optimize your experience in our draw station, please schedule your sample collection at any of our three locations by scanning the QR code below or by visiting our website at MercyOne.org/desmoineslab.

Your provider will give an order to you or directly to the draw station. If the order is provided to you, please bring it with you at the time of the draw.

Please be prepared to present your insurance card(s) and identification card such as a driver's license, to our colleagues when you first arrive. You will also be asked to verify your name, date of birth, address and Social Security Number. We will review this information with you each time you come to our draw stations to ensure we have the correct information for filing insurance claims.

If your provider gave you special instructions for testing (e.g., to fast before your test for a certain number of hours), please inform our colleagues whether you followed those instructions.



Take advantage of online scheduling!
Just scan the QR code to schedule your
appointment when it's convenient to you!

MercyOne Des Moines Health Plaza Laboratory Draw Station

411 Laurel St., Suite A 265, Des Moines

Hours of Operation: Monday-Friday, 7 a.m.-6 p.m.

P: 515-643-8924 **F:** 515-643-8239

• From I- 235: Exit I-235 at 7th Street (from the west) or at the 2nd, 3rd & 5th Street exit (from the east). Turn onto 6th Avenue (one-way, northbound) and proceed north to Laurel Street. Turn right onto Laurel Street and proceed to the MercyOne Des Moines Health Plaza. Parking is available on the Green Level of the East Parking Ramp.

MercyOne Clive Health Plaza Laboratory Draw Station

1601 NW 114th St., Suite 134, Clive

Hours of Operation: Monday-Friday, 7 a.m.-6 p.m.

P: 515-222-7500 **F:** 515-222-7510

- From east of Des Moines: Take I-235 West to the 50th Street Exit. Turn right and follow 50th Street to the north. Drive north across University Avenue (the street becomes NW 114th St.). Turn right at the entrance for MercyOne Clive Health Plaza. Park and enter the main covered entrance on the west side of the building. Valet service is available 9 a.m.-1 p.m. and, if needed, will assist with a wheelchair for your visit. When you enter the building, you may use the stairs or elevator to go down one level. Once on the lower level, go left to Suite 134.
- From west of Des Moines: Take I-80 East (follow "Minneapolis/ Chicago" signs) and exit immediately at the University Avenue/Clive Exit (Exit 72C). Turn right at the stoplight onto University Avenue. Turn left at 50th Street/NW 114th Street (first stoplight). Go north and turn right at the entrance for MercyOne Clive Health Plaza. Park and enter the main covered entrance on the west side of the building. Valet service is available 9 a.m.-1 p.m. and, if needed, will assist with a wheelchair for your visit. When you enter the building, you may use the stairs or elevator to go down one level. Once on the lower level, go left to Suite 134.

MercyOne Ankeny Health Plaza Laboratory Draw Station

800 E. First St., Suite 1400, Ankeny

Hours of Operation: Monday-Friday, 7 a.m.-3:30 p.m.

P: 515-643-7710 **F:** 515-643-8176

- From I-35 north of Ankeny: Take I-35 South to Exit 92, which is the E. First Street exit. Turn right onto E. First Street. The entrance is marked MercyOne Ankeny Health Plaza with street signage. Enter through the main entrance. Once inside the building, turn left. The laboratory draw station is on the left side of the hallway.
- From I-35 south of Ankeny: Take I- 35 North to Exit 92, which is the E. First Street exit. Turn left onto E. First Street (this will take you under I-35). Move into the right lane of E. First Street. The entrance is marked MercyOne Ankeny Health Plaza with street signage. Enter through the main entrance. Once inside the building, turn left. The laboratory draw station is on the left side of the hallway





