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Des Moines Laboratory

Notification Date: May 31, 2024

Statewide Phone Outages:

MercyOne is currently encountering ongoing phone outage problems. As a result, clients who rely on faxed patient results may have delays in receiving them. If you urgently require patient results, please feel free to contact us at <u>515-419-3742</u>. We are committed to promptly delivering these results either via secure email or through our courier services. Your patience and understanding during this period are greatly appreciated as we address these challenges.