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Des Moines Laboratory Update

Date: January 13, 2022

Increased COVID Screen Turnaround Time

Over the past week, the requests for COVID Screens have increased substantially exceeding the daily testing capacity of the MercyOne Des Moines Laboratory. We are implementing a variety of processes to help to meet this demand. At this time the turnaround time for this test is expected to be 48-72 hours until further notice. We apologize for the inconvenience this may cause.

For all testing-related questions and concerns, please contact our customer service department at 515-247-4439.

Thank you for choosing MercyOne Des Moines Laboratory.