



MercyOne Des Moines Laboratory
1111 6th Avenue
Des Moines, IA 50314
T 515-247-4439
Toll Free 877-263-1622
F 515-643- 8832
www.mercyone.org/desmoineslab

Des Moines Laboratory

Date: September 22nd, 2023

Urine Culture and Specimen Source:

When ordering a urine culture, please indicate the source of urine collected. Urine culture workups are dependent upon the source collection method to ensure accurate testing. Failure to provide urine source may result in unnecessary work and delays in reporting

Test Code: VIT B1B – Thiamine (Vitamin B1), Whole Blood:

In order to protect Vitamin B1, frozen whole-blood samples from light, an aliquot label will be printed to prompt the transfer to a light-protect (amber) tube. The amber tube is necessary to prevent degradation of the sample as a result of exposure to light during the thawing and pre-test preparation steps. Please aliquot the EDTA whole blood sample to an amber tube promptly after collection. For detailed specimen requirements please reference our laboratory test catalog using the link: <https://mercyonedesmoineslaboratory.testcatalog.org>

SARS-CoV-2 Collection:

Please submit samples for SARS-CoV-2 testing to the laboratory in viral transport medium tubes. Nasopharyngeal (NP) or Nares swab specimens must be collected using only swabs with a synthetic tip (e.g., polyester, Dacron®) and an aluminum or plastic shaft. The swab is to be placed in a single viral transport tube. Refrigerate all specimens promptly after collection.

MercyOne Des Moines Laboratory Patient Service Center (PSC) – 411 Laurel Street

We have received some feedback that some patients are confused on how to get to the Patient Service Center (PSC) located in downtown Des Moines. Please pass the following information along to any patients that will be visiting this location.

Address: 411 Laurel Street Suite A265 Des Moines, IA 50314

Phone Number: 515-643-8924

Hours: 7:00AM – 3:30PM (Monday – Friday)

Please park in the East Parking Garage off Laurel Street.

Visitor parking is available on all levels – Level 1, A, B and C.

If parked on Level A, the PSC will be the first suite (A265) on the left after entering the building.

If parked on other Levels (1, B or C), enter the building and take the elevator to Level A.

From the elevator, turn left and proceed to a hallway where the PSC suite (A265) will be located to the right.

Thank you for choosing MercyOne Des Moines Laboratory.