

Volunteer Opportunities

Greeters/Ambassadors

Time: 8 a.m. to Noon or Noon to 4 p.m. Monday through Friday

The Greeter/Ambassador volunteer provides a warm welcome and escorts patients, families and guests to various locations within the hospital. Patients and families have one less stressor to their visit knowing our escort volunteer will personally take them to their destination.

The volunteer enjoys interacting with people and understands how important their role is in making a positive first impression!

Requirements:

- Physically able to withstand moderate to heavy periods of walking
- Push people in wheelchairs
- Possess an adequate hearing ability with or without accommodation to effectively understand and communicate with others
- · Strong communication skills
- Strong listening skills
- Willing to learn the layout of the hospital and clinics
- Welcome patients and visitors with warm, friendly smile and gregarious personality
- Enjoy helping others and focus on providing exceptional customer service



Gift Shop

Time: 8 a.m. to Noon or Noon to 4 p.m. Monday through Friday

The gift shop volunteer performs general store clerking duties. Most importantly, the shop volunteer provides a warm, sincere welcome and genuine desire to assist our guests with their shopping needs.

Requirements:

- Willing to learn and use computer-based cash register
- Able to stand for moderate periods of time
- Stoop, bend and reach at moderate levels
- Adaptable to the ever-changing inventory and display of goods
- Possess a hearing level with or without accommodation to effectively understand and communicate with others
- Enjoy meeting the public and possess strong communication skill
- Provide exceptional customer service





Patient Advocate

Time: 10 a.m. to 4 p.m. Monday through Friday (Flexible scheduling available)

Volunteers provide for the physical comforts of patients by filling the blanket warmer, giving patients a warm blanket, hand out nourishments, stock supplies, providing a listening ear and other tasks deemed appropriate.

While the task list seems short and simple, the time these activities take away from chair-side patient care is great. Volunteer support frees up nurses to do more of the work they are skilled to do.

Requirements:

- Demonstrate effective communication skills.
- Listen, understand and follow directions
- Work effectively with others and have a positive attitude
- Be able to perform different functions, often changing from one task to another without loss of efficiency or composure





Spiritual Care

Time: 10 a.m. to 4 p.m. Monday through Friday (Flexible scheduling available)

We have 3 different positions offered in our spiritual care area.

- 1. Spiritual Care Visitor: a volunteer visitor provides comfort and support to those in need. For an individual in spiritual distress, the volunteer refers the person to a Chaplain. This individual would have a faith background and comfortable praying with the patient.
- **2. Communion Minister:** This volunteer requires a Catholic background as a Eucharistic Minister.
- 3. **Night Chaplin:** this volunteer would be on a schedule rotation where, if necessary, would come in as a Chaplin on an as needed basis to assist patients and families. Special certification is required.

All these positions would require pre-screening and training by our Spiritual Care Department.

