

2020 MercyOne Legend Rhonda Halfpop, RN, BSN



The MercyOne Legend Award honors a colleague who lives MercyOne's Mission, Values and Cultural Beliefs. We are happy to present the 2020 MercyOne Legend award to Rhonda Halfpop, RN, BSN in our Cardiac Rehabilitation department.

Over the past 40 years of service, Rhonda has set an exemplary example of what a leader should strive to be. Not only does she demonstrate personalized care to patients, but also to the colleagues she manages. Rhonda treats all patients like family and sets this expectation for her team. She sends birthday, get well and sympathy cards from the department to patients and their families. Rhonda also creates a warm and homey feel in the Cardiac Rehabilitation department through décor and a family-like atmosphere. She is kind and compassionate to all.

Rhonda shows reverence with every patient she encounters. She recognizes each patient is in a different place with their physical health, so she modifies her approach to accommodate their needs. She is very invested with her patients, at times helping them out financially. Patients who have wanted to continue with our rehabilitation program, but couldn't afford to do so, Rhonda has either paid for their sessions out of her own pocket or has found resources to cover the patient's cost. Rhonda is truly a selfless individual.

Even through the COVID-19 Pandemic, Rhonda has kept her patients her number one priority. She had her team check in weekly with patients to see how they were doing. She also had staff recommend exercises patients could do at home until Cardiac Rehabilitation was back up and running.

Rhonda is a member of the IACURP and ACCVPR, which allows the staff to be accredited. She receives a lot of ideas and teaching tools from these organizations. Rhonda shares these resources with her team, so they too, can learn and give better care. She is always thinking out-of-the-box to keep her team's practices current and fresh.

Her strive for excellence is evident to anyone who knows her. Rhonda and her team are in the 90th percentile and higher for the category 'Would Recommend' quarterly on a regular basis. Her leadership approach is personalized to each colleague she manages. She encourages open and personal communication with her staff. Rhonda is a great leader and sets a great example to all.

A MercyOne Legend is selfless and a dedicated colleague - and that someone is Rhonda! Rhonda has fully invested herself to the MercyOne North Iowa Cardiac Rehabilitation program. It would not be what it is today without her hard work. Those who remain in the department can only hope to carry on the legacy she leaves. She will be greatly missed.