I am logging in for the first time....

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	NEXTGEN* Patient Portal		
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When you enrolled you were given a letter with a temporary username, password and the answer to a secret question. This was a newly created account and you do not need to register on the site as a new user. Use the username and password you were given in the "Already a Member?" section on the left-hand side of the log-in screen.

	MEDICAL CENTER	
This patient If they have chan	t was enrolled via the Auto Enroller on Aug 26 2014 12 15PN ged their credentials since then, the below information will no	a c weath:
Empigupthree Hnamtest 5656 Bigelow Ln Sioux City, IA 51101 ellenwor@mercyhealth.c	com	
Welcome to your provider? new and secure way to ma and labitest results, to e-m forms and immunication his information that is both time	s NextGen Patient Portal Many patients are already taking a rage your patient information. From receiving copies of your aling your physician's office shaft to ask questions, and access atories, we offer a variety of ways in which you may access yo by and convenient.	dvantage of this medical records ssing requisition our health
To make enrolment easier	, we have completed the errollment process for you.	
In order to use the NextGer Already a member? sect	Patient Portal, please log in to http://www.NextMD.com/ on, enter the User Name and Password provided below:	In the
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		Unique System
	Username: EHnamtestXsqy3	Login information
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It says my password is invalid and I am typing in the password I was given.

Usernames and passwords in the Next-Gen Patient Portal are case sensitive. Make sure that you are only capitalizing the letters that are capitalized in the form you were given when you signed up for the patient portal.

I've created my username and password and am trying to log back in to my portal but it says my username and password are invalid or I can't remember my password now that I have created my own.

The Next-Gen portal provides the opportunity for you to reset your own password. First, click on the link where it says "Need help with your user name and password?".

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Welcome to Patient Portal, your medical home on the Web. With Patient Po envir	ortal, you can connect with your doctor through a convenient, s onment	ale, and secure
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When you click "Need help with your user name and password?". Another screen will load, Complete the information in the sections labeled: If you know your username enter it in the **"I have my username "** or you can enter your information in **"I'm having problems signing in"** then click "Next" at the bottom of the screen. If you do not remember your user name, you will need to complete your first and last name, email address, date of birth and zip code. See the area in the green circle on the image below. These will need to be completed exactly as they are in your medical record. When you fill in the date of birth, a calendar will pop up. It is easier if you just type the numbers for the month, day and year of your birth rather than use the calendar. If you do use the calendar, you need to select the year first and then the month and day.

Help us to loc	ote your Patient Portal a	iccount - We'll use the	information below	to find your account	in our records.
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Please er	iter your user name.				
	User name:				
− O I'm havi	ing problems signing	in			
Please er	nter your information so	that we can locate	your account.		
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Your security question you created will come up. Enter answer and click on Submit.

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Once you click "Submit" an Email will be sent to the **you** with a reset link



You MUST open the email and Click "Forgot Password Link"

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×	NextGen Patient Portal Password Reset Notification				
To: Patient					
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Forgot Password Link					
If you did not request a new passwor	rd, please contact your practice immediately.				
Please retain this email for your re	acords.				
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It will take you to a screen that will let you 'Reset Login Credentials' screen

- ·	RAUD WARNING
A ii c	ny person who knowingly with the intent to defraud any medical agency by concealing and filing false nformation for medical care or treatment may be found to have committed a fraudulent act which is a rime and may be subject to criminal and civil penalties.
	Username: patientportaltesting
Reset yo	our password
Enter a p	 Password you want to use when you login to NextGen Patient Portal. Asterisk (*) denotes required field. * Password: Password must be between 6-20 characters which can be a combination of letters, numbers and special characters and is case sensitive.
	* Retype password:
Reset yo	our login security authorization
Choose authoriz: to your a	a login security question and enter your answer. This question will be used as part of the login ation process. You will be prompted to enter the answer for your selected question when you try to login account. Asterisk (*) denotes required field.
	* Enter your answer:
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