



A partner with Mercy Health Network—Centerville

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Welcome to Mercy Medical Clinic

Dear New Patient:

We would like to take this opportunity to welcome you as a patient and to thank you for choosing Mercy for your healthcare. We are privileged that you have chosen us as your healthcare provider. Our goal is to provide the highest quality care for all of our patients in a timely and respectful manner.

For your convenience, we are sending you this patient packet as a general orientation to our clinic as well as allow you to complete registration paperwork in advance.

On your first visit to the clinic, please arrive **15 minutes early** and **bring** the completed paperwork with you. Also, please bring the following:

- Completed paperwork (enclosed)
- Photo ID
- Insurance Cards
- Current medicine bottles to ensure we have an accurate list of medications
- Current List of Immunizations
- Pediatrics Patients coming without a parent – please bring letter signed by parent that you have permission to consent for treatment.

You will receive an automated reminder call with the date and time for each appointment one day prior. If for any reason you are unable to make your appointment, we ask that you please call us as soon as possible so we can move or cancel the appointment.

If you have any questions regarding the packet or other information prior to your visit, please don't hesitate to contact:

Mercy Medical Clinic at 641-856-8684.

Thank you for choosing Mercy Medical Clinic. We look forward to participating in your health care needs.